

When Intelligence Is Everywhere, Humanity Wins Through Empathy

Jensen Huang recently said something about AI that caught my attention.

As artificial intelligence makes technical intelligence and problem-solving increasingly accessible, he believes the definition of who we consider "smart" may begin to change.

And one of the qualities he believes will matter more is **empathy**.



Think about that.

We are investing billions to make machines more intelligent, while one of the people at the center of the AI revolution is suggesting that our ability to understand one another may become increasingly valuable.

An AI system may analyze millions of medical records and identify the best treatment. But there is still a person on the other side of that recommendation who may be frightened, uncertain and trying to understand what happens next.

AI may evaluate thousands of job applicants and identify patterns no hiring manager could see. But every application represents a person whose potential may not fit neatly into historical data.

Intelligence can help identify the answer. Empathy helps us understand its impact.

This is where Jensen's comments align so closely with what we are building at Humaital.

As AI capability accelerates, measuring intelligence alone will not be enough. We also need to understand whether the organizations developing and deploying AI are demonstrating the human values necessary to guide that intelligence.

For generations, we placed enormous value on what people knew.

But if AI makes intelligence increasingly abundant, perhaps our greatest opportunity isn't competing with that intelligence.

It is bringing something more to it.

Our humanity. Our empathy. Our understanding of one another.

And if what we value is changing, perhaps what we measure should change too.